

35 Archer Road
Redditch
B98 8DN

Dear Mr Morris,

Thank you for your email regarding a subject access request and a freedom of information request for your son John. We will be responding to that request in due course, along with answers to some of your questions.

However, as a Trust we have an expectation that our staff are treated with respect and with due regard for their feelings. We find it completely unacceptable for anyone to be verbally abusive to any members of our staff team, either via email, letter or in person. I'm sure you will appreciate that calling members of staff abusive names is not respectful or fair as they have no recourse to respond to this.

Also, using this sort of emotive and disrespectful language in a letter which you passed onto another member of staff is not appropriate. You put John's class teacher in a very awkward situation, receiving a letter where you are questioning the good name and character of her line managers.

If this type of derogatory language is used again in any correspondence, we will be directing it to our solicitors for advice.

I will ensure you receive any **additional** information on John's file since your last subject access request. We will not be resending information you have already received. Moving forward is going to be very difficult if you are unwilling to engage with the leadership of the school. I am not sure how we can solve this issue?

We all have John's best interests at heart and really do want to find a way to move forward, working with you and your wife. The school's mission is to provide all of the pupils with the very best education possible within the Christian values of love and respect that the school holds dear.

The information you have requested will be sent in due course along with answers to some of your questions.

Yours sincerely,

Sarah Bates

Sarah Bates (Executive Primary Principal CRST)